

BOLTON MACMILLAN INFORMATION & SUPPORT SERVICE UPDATE



We're so happy to let you know that we can now take appointments for people who want face-to-face support.

You will need to be pre-book and your session will last for up to 50 minutes. This is so we can clean in between appointments. Appointments are available between 9:00am and 3:00pm, we're sorry but we can't offer a drop-in service at the moment.

We will be ensuring social distancing is maintained at all times and we will be asking people to wear face protection, unless you have medical reason not to do so.

Appointments are available at one of our Centres on the following days:

- ◆ Macmillan Cancer Information & Support Centre at Royal Bolton Hospital
Wednesday between 10am – 4pm, appointments only
- ◆ Macmillan Cancer Information & Support Centre at Bolton One
Wednesday between 10am – 4pm, appointments only
- ◆ Macmillan Cancer Information & Support Centre at Giles House
Thursday between 10am – 4pm, appointments only

 **To book your appointment contact us:**

 **Phone: 01204 663059**

Email: boltoncancerinfo@nhs.net



Help Overcoming Problems Effectively

If you are living with or after cancer, the Helping Overcome Problems Effectively course can help you get more out of life.

The HOPE course we facilitate may be helpful to you, we are hoping to run a hope course this year commencing in October 2021.

To book onto the HOPE course or discuss it in more detail please contact Kelly.

GOODBYE & GOOD LUCK STEPH!

This month we say goodbye to our Information and Support Assistant Steph as she starts her Nurse training. We have loved working with Steph and wish her every success in her new adventure!!



ANNUAL REPORT

**BOLTON
MACMILLAN
INFO & SUPPORT
SERVICE**

The Macmillan Benefits Advice Service has demonstrated **£1.6 M** financial gains for people affected by Cancer.

'The information, compassion, help and care provided is excellent, thank you!'

The service has also made 176 Blue Badge applications on service users' behalf.

The top 2 reasons for contacting the information & support service were wanting to talk to someone and benefits/welfare advice

In total the Service has had 4,322 contacts with people affected by cancer.

Service user feedback has been very positive. 100% felt they were listened to and understood

'It's been so good to feel that someone actually cared how I was feeling!'

The service has applied for 166 Macmillan Grants & accessed **£55,450** for people affected by cancer. (Avg £334 per person)

'My experience with Macmillan has always been excellent. Nothing is too much trouble and they're there to listen and help you. I feel I can count on them!'

All three Centres scored 5 (Excellent) in their Macmillan Quality Environment Mark reassessment

New & improved website coming soon

BOOKLET OF THE MONTH

A leaflet discussing how your genes and family history can affect your risk of developing bowel cancer.

Did you know you can access all the Macmillan booklets online and download as PDF's? Click the image of the booklet to the right to see the booklet as a PDF>



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